# **Rural Healthcare Surge Readiness**

## **July 2020**

Key and essential resources, tools, and training for rural healthcare systems preparing for and responding to a COVID-19 surge. The resources span a wide range of healthcare settings and cover a broad array of topics ranging from behavioral health to healthcare operations to telehealth.



Developed in 2020 by the COVID-19 Healthcare Resilience Working Group, a partnership with the U.S. Department of Health & Human Services, the U.S. Department of Homeland Security and other federal agencies to provide support and guidance for healthcare delivery and workforce capacity and protection.

## **Resources by Setting**

## EMS, Pre-Hospital, and 911

Critical operational material and COVID-19 resources for use by local staff and leadership of Emergency Medical Services (EMS) and 911 Public Safety Answering Points/Emergency Communications Centers.



## **Inpatient and Hospital Care**

Curated selection of COVID-19 resources and tools for Hospitals and Inpatient settings, relevant for healthcare executives, managers and workers in these settings.



## **Ambulatory Care**

Compilation of essential COVID-19 resources for those in ambulatory settings, including leadership and all healthcare workers who see patients in outpatient settings, such as primary care, subspecialties, surgical, dental, mental health, and school-based clinics.



#### **Long-Term Care**

Curated critical COVID-19 resources for Long-Term Care (LTC) settings, including leadership and all healthcare workers who care for those in LTC settings, such as nursing homes, home health care facilities, and correctional facilities.



## **Resources by Topic**

## • Behavioral Health

Resources to equip and protect healthcare workers' psychological health and well-being.

## Funding

Information regarding funding and finance topics related to COVID-19.

#### Operations

Topics that focus on augmenting and changing operational procedures to prepare for and respond to COVID-19.

## Regulatory and Policy

Information on regulatory waivers and flexibilities that are applicable for healthcare facilities during COVID-19.

#### Resources

Reference materials and targeted resources related to COVID-19 for use in a variety of healthcare settings.

#### Space

Strategies, techniques, and tools to augment and/or transform existing facility space and create new functional areas for COVID-19 patient surge.

#### Supplies

Guidance, tips, and updates on personal protective equipment (PPE) use and preservation and other supply chain items.

#### Telehealth

Materials on implementation of telehealth/telemedicine including coding and billing practices, integration of telehealth into provider workflows, and remote or virtual health care services.

## • <u>Workfo</u>rce

Content to prepare, protect, and maintain resilience of the healthcare workforce — including training, infection control and healthcare worker safety, and policy flexibilities.

# EMS, Pre-Hospital, and 911

Critical operational material and resources for Emergency Medical Services (EMS) and 911 Public Safety Answering Points/Emergency Communications Centers.



## **Key Resources**

Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## Additional Resources

911 and EMS Algorithms

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Behavioral Health Support to Enhance Healthcare Worker Performance

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Burnout, Self-Care & COVID-19 Exposure for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

• CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Contact Tracing Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

• COVID-19 Behavioral Health Resources

Sponsoring Organization: ASPR TRACIE

• COVID-19 Behavioral Health Resources for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

COVID-19 Fatality Management Resources

Sponsoring Organization: ASPR TRACIE

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 PPE Training

Training

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education

through Simulation)

• COVID-19 Pre-Hospital/Emergency Medical Services (EMS) Resources

Sponsoring Organization: ASPR TRACIE
 COVID-19 Testing for First Responders

Date: 07/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• COVID-19 Tribal Resource Center

Sponsoring Organization: National Indian Health Board

• COVID-19: Considerations, Strategies, and Resources for Emergency Medical Services Crisis

Standards of Care
Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Effective Use of 911 for Emergencies During Telehealth Sessions: Tips for Behavioral Health

Providers
Date: 2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• <u>Emergency Medical Services</u>

Sponsoring Organization: National Rural Health Resource Center

• Emergency Medical Services and 911 Updated Resource Guide

Date: 12/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Emergency Preparedness for Farmers, Ranchers and other Rural Residents with Disabilities

Webinar Date: 01/2015

Sponsoring Organization: National AgrAbility

• Emergency Preparedness Handbook for Tribal Governments

Date: 12/2014

Sponsoring Organization: Mountain-Plains Consortium

• <u>Emergency Preparedness in Rural Communities</u>

Date: 03/2023

Sponsoring Organization: National Rural Health Association

• EMS COOP - Planning Outline Guidance

Date: 05/2020

Sponsoring Organization: National Association of State EMS Officials

• EMS Personnel Support for Population Testing, Screening, and Vaccination

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Guidance for First Responder Interactions with Suspected/Confirmed COVID-19 Patients

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Guidance for Preventing Disease Spread During Transport of Patients at High Risk for COVID-19
Illness

D : 04/2

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Information for First Responders on Maintaining Operational Capabilities During a Pandemic

Date: 03/2020

Sponsoring Organization: U.S. Fire Administration

Just In Time (JIT) Skills Training Videos for COVID-19

**Training** 

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

Managing Patient and Family Distress Associated with COVID-19 in the Pre-hospital Care Setting

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Mitigate Absenteeism by Protecting Emergency Medical Service (EMS) Clinicians' Psychological
 Health and Well-being during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Personal Protective Equipment for 2019 Novel Coronavirus (COVID-19)

Training Date: 2020

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

Personal Protective Equipment Supply for Emergency Medical Services (EMS)

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Requesting Strategic National Stockpile (SNS) Assets

Sponsoring Organization: Administration for Strategic Preparedness and Response (ASPR), U.S.

Department of Health and Human Services

• Rural Emergency Preparedness and Response

Sponsoring Organization: Rural Health Information Hub (RHIhub)

• Rural EMS Preparedness Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Rural Health and COVID-19

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

Safe Preservation of Personal Protective Equipment by EMS

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Stress Management in Mortuary and Death Care Operations during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: Center for the Study of Traumatic Stress, Uniformed Services University

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Telehealth for Patients and Providers

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS)

• Triage in the COVID Environment

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

# **Inpatient and Hospital Care**

Curated selection of resources and information for hospitals and inpatient settings to address challenges and maintain operations.

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## **Key Resources**

Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Medical Operations Coordination Cells (MOCC) Toolkit (Second Edition)

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force, ASPR TRACIE

• Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

• Challenges Associated with COVID-19 in Rural Areas and Related Resources

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

Clinical and Operational Considerations in Telehealth and Technology

Webinar

Date: 03/2020

Sponsoring Organization: National Telehealth Technology Assessment Resource Center

CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Contact Tracing Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

• COVID-19 Behavioral Health Resources

Sponsoring Organization: ASPR TRACIE

• COVID-19 Emergency Declaration CMS Blanket Waivers for Health Care Providers

Date: 10/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Fatality Management Resources

Sponsoring Organization: ASPR TRACIE

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 PPE Training

**Training** 

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education

through Simulation)

• COVID-19 Technical Assistance Center

Sponsoring Organization: National Rural Health Association

• COVID-19 Telehealth Resources

Sponsoring Organization: Mid-Atlantic Telehealth Resource Center

• COVID-19 Tribal Resource Center

Sponsoring Organization: National Indian Health Board

Emergency Preparedness for Farmers, Ranchers and other Rural Residents with Disabilities

Webinar

Date: 01/2015

Sponsoring Organization: National AgrAbility

• Emergency Preparedness Handbook for Tribal Governments

Date: 12/2014

Sponsoring Organization: Mountain-Plains Consortium

Emergency Preparedness in Rural Communities

Date: 03/2023

Sponsoring Organization: National Rural Health Association

• Four Stages of Planning and Implementation During COVID-19: One Rural Hospital's Preparations

Case Study Date: 04/2020

Sponsoring Organization: American Hospital Association

Healthcare Coalitions in Rural and Frontier Areas

Webinar

Date: 01/2020

Sponsoring Organization: National Association of County and City Health Officials (NACCHO)

• Hospital-Based Incident Command Systems for Small and Rural Hospitals

Webinar Date: 03/2019

Sponsoring Organization: ASPR TRACIE

Just In Time (JIT) Skills Training Videos for COVID-19

**Training** 

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Managing COVID-19 in Rural Communities

Webinar Date: 04/2020

Sponsoring Organization: American Hospital Association (AHA)

• Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

• Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Personal Protective Equipment for 2019 Novel Coronavirus (COVID-19)

Training Date: 2020

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Rural COVID-19 Innovations

Case Studies
Date: 12/2021

Sponsoring Organization: Rural Health Information Hub (RHIhub)

Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Rural Hospital Case Study: Surviving a COVID-19 Surge

Case Study Date: 04/2020

Sponsoring Organization: American Hospital Association

• Rural Resources for Emergency Planning, Preparedness, and Response

Date: 03/2019

Sponsoring Organization: Rural Health Information Hub (RHIhub)

Rural Test & Trace Toolkit

Case Study Date: 2020

Sponsoring Organization: VashonBePrepared

• Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Stress Management in Mortuary and Death Care Operations during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: Center for the Study of Traumatic Stress, Uniformed Services University

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Telehealth for Patients and Providers

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS)

• Update for Rural Stakeholders on the COVID-19 Response

Webinar

Date: 03/2020

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• VA COVID-19 Guidance for Community Providers

Training

Sponsoring Organization: U.S. Department of Veterans Affairs

# **Ambulatory Care**

Compilation of essential resources for ambulatory settings such as outpatient primary care, subspecialties, surgical, dental, mental health, and school-based clinics.



## **Key Resources**

Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## Additional Resources

• <u>Behavioral Health Support to Enhance Healthcare Worker Performance</u>

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

• CMS Clinician Letter

Date: 04/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Contact Tracing Training

Training

Sponsoring Organization: TRAIN Learning Network

• COVID-19 Behavioral Health Resources

Sponsoring Organization: ASPR TRACIE

COVID-19 Emergency Declaration CMS Blanket Waivers for Health Care Providers

Date: 10/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

#### COVID-19 PPE Training

**Training** 

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education through Simulation)

COVID-19 Technical Assistance Center

Sponsoring Organization: National Rural Health Association

• Emergency Preparedness in Rural Communities

Date: 03/2023

Sponsoring Organization: National Rural Health Association

• Health Center Resource Clearinghouse: COVID-19 Resources

Sponsoring Organization: National Association of Community Health Centers

Just In Time (JIT) Skills Training Videos for COVID-19

**Training** 

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

Managing COVID-19 in Rural Communities

Webinar

Date: 04/2020

Sponsoring Organization: American Hospital Association (AHA)

Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Personal Protective Equipment for 2019 Novel Coronavirus (COVID-19)

Training Date: 2020

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Rural Health and COVID-19

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Telehealth for Patients and Providers

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS)

• Telehealth Resources for Behavioral Health Clinicians

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• VA COVID-19 Guidance for Community Providers

Training

Sponsoring Organization: U.S. Department of Veterans Affairs

# **Long-Term Care**

Curated critical resources for long-term care settings such as nursing homes, home health care facilities, and correctional facilities.



## **Key Resources**

Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Workforce Virtual Toolkit

Training

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## Additional Resources

• Applying COVID-19 Infection Prevention and Control Strategies in Nursing Homes

Webinar Date: 06/2020

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Contact Tracing Training

Training

Sponsoring Organization: TRAIN Learning Network

COVID-19 Behavioral Health Resources

Sponsoring Organization: ASPR TRACIE

COVID-19 Clinical Rounds for Long-term Care Facilities

Webinar Date: 05/2020

Sponsoring Organization: Project ECHO

• COVID-19 Emergency Declaration CMS Blanket Waivers for Health Care Providers

Date: 10/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Fatality Management Resources

Sponsoring Organization: ASPR TRACIE

• COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 PPE Training

Training

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education

through Simulation)

• COVID-19 Stakeholder Engagement Toolkit

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

• Emergency Preparedness for Farmers, Ranchers and other Rural Residents with Disabilities

Webinar Date: 01/2015

Sponsoring Organization: National AgrAbility

• <u>Just In Time (JIT) Skills Training Videos for COVID-19</u>

Training

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Long-Term Care Nursing Homes Telehealth and Telemedicine Toolkit

Date: 03/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

Medicare Learning Network: COVID-19 Fee-for-Service (FFS) Waivers and Flexibilities

Date: 05/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

National Nursing Home Training Series

**Training** 

Sponsoring Organization: QIO Program, Centers for Medicare and Medicaid Services (CMS)

Nursing Home Incident Command System

Date: 2017

Sponsoring Organization: California Department of Public Health, California Association of Health

**Facilities** 

• Personal Protective Equipment (PPE) Burn Rate Calculator

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Personal Protective Equipment for 2019 Novel Coronavirus (COVID-19)

Training Date: 2020

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Strategies to Optimize the Supply of PPE and Equipment

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Stress Management in Mortuary and Death Care Operations during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: Center for the Study of Traumatic Stress, Uniformed Services University

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• <u>Telehealth for Patients and Providers</u>

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS)

• Telehealth Resources for Post-Acute and Long-Term Care

Sponsoring Organization: AMDA - The Society for Post-Acute and Long-Term Care Medicine

• Toolkit on State Actions to Mitigate COVID-19 Prevalence in Nursing Homes

Date: 03/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Training: Infection Control in Long-Term Care Facilities

**Training** 

Sponsoring Organization: TRAIN Learning Network

• VA COVID-19 Guidance for Community Providers

**Training** 

Sponsoring Organization: U.S. Department of Veterans Affairs

## **Behavioral Health**

Behavioral health resources designed to equip and protect healthcare workers' psychological health and well-being and address the distress and behavioral health of patients and their families.

#### Resources

Behavioral Health Support to Enhance Healthcare Worker Performance

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Burnout, Self-Care & COVID-19 Exposure for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Behavioral Health Resources
 Sponsoring Organization: ASPR TRACIE

• COVID-19 Behavioral Health Resources for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Effective Use of 911 for Emergencies During Telehealth Sessions: Tips for Behavioral Health

Providers

Date: 2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

 Mitigate Absenteeism by Protecting Emergency Medical Service (EMS) Clinicians' Psychological Health and Well-being during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Stress Management in Mortuary and Death Care Operations during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: Center for the Study of Traumatic Stress, Uniformed Services University

• Telehealth Resources for Behavioral Health Clinicians

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

# **Funding**

Resources and information regarding funding and finance topics related to COVID-19.

## **Key Resources**

• Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

• CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

• CMS Clinician Letter

Date: 04/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 Emergency Declaration CMS Blanket Waivers for Health Care Providers

Date: 10/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Health Center Resource Clearinghouse: COVID-19 Resources

Sponsoring Organization: National Association of Community Health Centers

• Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

# **Operations**

Resources, guidance and procedures that focus on augmenting and improving operational processes to prepare for and respond to COVID-19.

## **Key Resources**

Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Medical Operations Coordination Cells (MOCC) Toolkit (Second Edition)

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force, ASPR TRACIE

Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

• 911 and EMS Algorithms

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• CMS Clinician Letter

Date: 04/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Contact Tracing Training

Training

Sponsoring Organization: TRAIN Learning Network

• COVID-19 Fatality Management Resources

Sponsoring Organization: ASPR TRACIE

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19: Considerations, Strategies, and Resources for Emergency Medical Services Crisis
 Standards of Care

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Effective Use of 911 for Emergencies During Telehealth Sessions: Tips for Behavioral Health

Providers

Date: 2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• EMS COOP - Planning Outline Guidance

Date: 05/2020

Sponsoring Organization: National Association of State EMS Officials

• Four Stages of Planning and Implementation During COVID-19: One Rural Hospital's Preparations

Case Study Date: 04/2020

Sponsoring Organization: American Hospital Association

Guidance for First Responder Interactions with Suspected/Confirmed COVID-19 Patients

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Guidance for Preventing Disease Spread During Transport of Patients at High Risk for COVID-19
...

<u>Illness</u>

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Hospital-Based Incident Command Systems for Small and Rural Hospitals

Webinar Date: 03/2019

Sponsoring Organization: ASPR TRACIE

• Information for First Responders on Maintaining Operational Capabilities During a Pandemic

Date: 03/2020

Sponsoring Organization: U.S. Fire Administration

Long-Term Care Nursing Homes Telehealth and Telemedicine Toolkit

Date: 03/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Managing Patient and Family Distress Associated with COVID-19 in the Pre-hospital Care Setting

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Rural Emergency Preparedness and Response

Sponsoring Organization: Rural Health Information Hub (RHIhub)

• Rural EMS Preparedness Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Rural Health and COVID-19

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

Rural Hospital Case Study: Surviving a COVID-19 Surge

Case Study Date: 04/2020

Sponsoring Organization: American Hospital Association

Rural Test & Trace Toolkit

Case Study Date: 2020

Sponsoring Organization: VashonBePrepared

• Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Stress Management in Mortuary and Death Care Operations during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: Center for the Study of Traumatic Stress, Uniformed Services University

Triage in the COVID Environment

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

VA COVID-19 Guidance for Community Providers

Training

Sponsoring Organization: U.S. Department of Veterans Affairs

# **Regulatory and Policy**

Information on regulatory waivers and flexibilities that are applicable for healthcare facilities related to COVID-19.

## **Key Resources**

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

CMS Coronavirus Waivers & Flexibilities

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 Emergency Declaration CMS Blanket Waivers for Health Care Providers

Date: 10/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Emergency Preparedness in Rural Communities

Date: 03/2023

Sponsoring Organization: National Rural Health Association

EMS Personnel Support for Population Testing, Screening, and Vaccination

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Medicare Learning Network: COVID-19 Fee-for-Service (FFS) Waivers and Flexibilities

Date: 05/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

# **Resources**

Reference materials and targeted tools for COVID-19 planning and use in variety of rural healthcare settings.

## **Key Resources**

Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Medical Operations Coordination Cells (MOCC) Toolkit (Second Edition)

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force, ASPR TRACIE

Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

Challenges Associated with COVID-19 in Rural Areas and Related Resources

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

• CMS Clinician Letter

Date: 04/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Contact Tracing Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

COVID-19 Behavioral Health Resources
 Sponsoring Organization: ASPR TRACIE

• COVID-19 Clinical Rounds for Long-term Care Facilities

Webinar Date: 05/2020

Sponsoring Organization: Project ECHO

COVID-19 Fatality Management Resources

Sponsoring Organization: ASPR TRACIE

• <u>COVID-19 Pre-Hospital/Emergency Medical Services (EMS) Resources</u>

Sponsoring Organization: ASPR TRACIE

• COVID-19 Stakeholder Engagement Toolkit

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

COVID-19 Technical Assistance Center

Sponsoring Organization: National Rural Health Association

• COVID-19 Testing for First Responders

Date: 07/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

COVID-19 Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

• COVID-19 Tribal Resource Center

Sponsoring Organization: National Indian Health Board

• Emergency Medical Services

Sponsoring Organization: National Rural Health Resource Center

• Emergency Medical Services and 911 Updated Resource Guide

Date: 12/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Emergency Preparedness for Farmers, Ranchers and other Rural Residents with Disabilities

Webinar Date: 01/2015

Sponsoring Organization: National AgrAbility

• Emergency Preparedness Handbook for Tribal Governments

Date: 12/2014

Sponsoring Organization: Mountain-Plains Consortium

• Emergency Preparedness in Rural Communities

Date: 03/2023

Sponsoring Organization: National Rural Health Association

• EMS COOP - Planning Outline Guidance

Date: 05/2020

Sponsoring Organization: National Association of State EMS Officials

• Healthcare Coalitions in Rural and Frontier Areas

Webinar

Date: 01/2020

Sponsoring Organization: National Association of County and City Health Officials (NACCHO)

• Hospital-Based Incident Command Systems for Small and Rural Hospitals

Webinar Date: 03/2019

Sponsoring Organization: ASPR TRACIE

Managing COVID-19 in Rural Communities

Webinar Date: 04/2020

Sponsoring Organization: American Hospital Association (AHA)

• National Nursing Home Training Series

Training

Sponsoring Organization: QIO Program, Centers for Medicare and Medicaid Services (CMS)

• Nursing Home Incident Command System

Date: 2017

Sponsoring Organization: California Department of Public Health, California Association of Health

**Facilities** 

• Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Rural COVID-19 Innovations

Case Studies
Date: 12/2021

Sponsoring Organization: Rural Health Information Hub (RHIhub)

• Rural Emergency Preparedness and Response

Sponsoring Organization: Rural Health Information Hub (RHIhub)

Rural Health and COVID-19

Date: 08/2020

Sponsoring Organization: ASPR TRACIE

• Rural Resources for Emergency Planning, Preparedness, and Response

Date: 03/2019

Sponsoring Organization: Rural Health Information Hub (RHIhub)

• Rural Test & Trace Toolkit

Case Study Date: 2020

Sponsoring Organization: VashonBePrepared

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Telehealth for Patients and Providers

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department

of Health and Human Services (HHS)

• <u>Telehealth Resources for Post-Acute and Long-Term Care</u>

Sponsoring Organization: AMDA – The Society for Post-Acute and Long-Term Care Medicine

• Toolkit on State Actions to Mitigate COVID-19 Prevalence in Nursing Homes

Date: 03/2022

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Training: Infection Control in Long-Term Care Facilities

**Training** 

Sponsoring Organization: TRAIN Learning Network

• Update for Rural Stakeholders on the COVID-19 Response

Webinar

Date: 03/2020

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• VA COVID-19 Guidance for Community Providers

Training

Sponsoring Organization: U.S. Department of Veterans Affairs

# **Space**

Strategies, techniques, and tools to augment and/or transform existing facility space and create new functional areas to prepare for and respond to COVID-19.

## **Key Resources**

Alternate Care Site (ACS) Toolkit (Third Edition)

Date: 06/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Hospital Operations Toolkit for COVID-19

Training

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Medical Operations Coordination Cells (MOCC) Toolkit (Second Edition)

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force, ASPR TRACIE

## **Additional Resources**

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

# **Supplies**

Guidance, tips, and updates on personal protective equipment (PPE) use and preservation and other supply chain items. Resources support the assessment and promotion of techniques, procedures, and opportunities to preserve and extend the use of healthcare PPE.

## **Key Resources**

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

• COVID-19 PPE Training

**Training** 

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education through Simulation)

• Personal Protective Equipment (PPE) Burn Rate Calculator

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Personal Protective Equipment (PPE) Preservation Planning Tool Guide

Date: 04/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Personal Protective Equipment Supply for Emergency Medical Services (EMS)

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Requesting Strategic National Stockpile (SNS) Assets

Sponsoring Organization: Administration for Strategic Preparedness and Response (ASPR), U.S. Department of Health and Human Services

• Safe Preservation of Personal Protective Equipment by EMS

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

Strategies to Optimize the Supply of PPE and Equipment

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Supply Chain Disaster Preparedness Manual

Date: 2017

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

## **Telehealth**

Materials on implementation of telehealth/telemedicine including coding and billing practices, integration of telehealth into provider workflows, and remote or virtual health care services.

## **Key Resources**

Hospital Operations Toolkit for COVID-19

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## **Additional Resources**

Clinical and Operational Considerations in Telehealth and Technology

Webinar Date: 03/2020

Sponsoring Organization: National Telehealth Technology Assessment Resource Center

• CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 Telehealth Resources

Sponsoring Organization: Mid-Atlantic Telehealth Resource Center

• Health Center Resource Clearinghouse: COVID-19 Resources

Sponsoring Organization: National Association of Community Health Centers

Long-Term Care Nursing Homes Telehealth and Telemedicine Toolkit

Date: 03/2020

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Telehealth for Patients and Providers

Sponsoring Organization: Health Resources and Services Administration (HRSA), U.S. Department of Health and Human Services (HHS)

• Telehealth Resources for Behavioral Health Clinicians

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Telehealth Resources for Post-Acute and Long-Term Care

Sponsoring Organization: AMDA – The Society for Post-Acute and Long-Term Care Medicine

## Workforce

Content to prepare, protect, and maintain resilience of the healthcare workforce — including training, infection control and healthcare worker safety, and policy flexibilities.

## **Key Resources**

Healthcare Facility Onboarding Checklist

Date: 08/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Hospital Operations Toolkit for COVID-19

Training

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

Workforce Virtual Toolkit

**Training** 

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

## Additional Resources

Applying COVID-19 Infection Prevention and Control Strategies in Nursing Homes

Webinar Date: 06/2020

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Behavioral Health Support to Enhance Healthcare Worker Performance

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Burnout, Self-Care & COVID-19 Exposure for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• CARES Act Provider Relief Fund

Sponsoring Organization: U.S. Department of Health and Human Services

CMS: Current Emergencies: Coronavirus Disease 2019

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• Contact Tracing Training

Training

Sponsoring Organization: TRAIN Learning Network

COVID-19 Behavioral Health Resources

Sponsoring Organization: ASPR TRACIE

• COVID-19 Behavioral Health Resources for First Responders

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• COVID-19 Clinical Rounds for Long-term Care Facilities

Webinar

Date: 05/2020

Sponsoring Organization: Project ECHO

• COVID-19 Frequently Asked Questions (FAQs) on Medicare Fee-for-Service (FFS) Billing

Date: 04/2023

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

• COVID-19 PPE Training

**Training** 

Sponsoring Organization: HEROES (Healthcare and Emergency Responder Organization Education

through Simulation)

• <u>COVID-19 Testing for First Responders</u>

Date: 07/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

COVID-19 Training

**Training** 

Sponsoring Organization: TRAIN Learning Network

• EMS Personnel Support for Population Testing, Screening, and Vaccination

Date: 05/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Health Center Resource Clearinghouse: COVID-19 Resources

Sponsoring Organization: National Association of Community Health Centers

• Just In Time (JIT) Skills Training Videos for COVID-19

Training

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Managing Healthcare Workers' Stress Associated with COVID-19

Date: 03/2020

Sponsoring Organization: National Center for PTSD, U.S. Department of Veterans Affairs

• <u>Mitigate Absenteeism by Protecting Emergency Medical Service (EMS) Clinicians' Psychological</u> Health and Well-being during the COVID-19 Pandemic

Date: 04/2020

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

National Nursing Home Training Series

Training

Sponsoring Organization: QIO Program, Centers for Medicare and Medicaid Services (CMS)

Personal Protective Equipment for 2019 Novel Coronavirus (COVID-19)

Training Date: 2020

Sponsoring Organization: National Emerging Special Pathogen Training and Education Center

(NETEC)

• Rural Crosswalk: CMS Flexibilities to Fight COVID-19

Date: 05/2021

Sponsoring Organization: Centers for Medicare and Medicaid Services (CMS)

Sequence for Putting on Personal Protective Equipment (PPE)

Date: 2014

Sponsoring Organization: Centers for Disease Control and Prevention (CDC)

• Strategies for Managing a Surge in Healthcare Provider Demand

Date: 11/2021

Sponsoring Organization: COVID-19 Healthcare Resilience Task Force

• Training: Infection Control in Long-Term Care Facilities

Training

Sponsoring Organization: TRAIN Learning Network

• VA COVID-19 Guidance for Community Providers

Training

Sponsoring Organization: U.S. Department of Veterans Affairs